



# Case Study

## Rooftop Housing Group

### About Rooftop Housing Group

Rooftop Housing Group includes Evesham & Pershore Housing Association and Rooftop Homes Limited. The Group provides social housing including sheltered housing. Rooftop's aim is to provide affordable housing to meet the needs of the community and to ensure properties are managed and maintained to the highest possible standards.

### Requirements

Housing Associations face many Health and Safety challenges and are closely monitored by the Housing Corporation and Audit Committee, so it is imperative that Health and Safety is not only implemented, but also clearly documented.

Rooftop were looking for help to formulate their Health and Safety strategy in order to identify and develop an approach to minimise and manage risks across their whole organisation. They were also looking for operational support throughout the implementation stages.

“EDP took the time to really understand us and our business and we have never felt like ‘just another customer’”





## Solution

EDP worked closely with the Human Resources Manager and Rooftop's Scheme Managers, carrying out Risk Assessments, Premises Assessments and Fire Risk Assessments across the organisation. A dedicated EDP consultant helped Rooftop to develop their overall Health and Safety strategy, drafting policies and procedures relating to all aspects of the organisation's activities. Rooftop also had the support of the wider EDP team who were brought in as required.

***"I liked the fact that we had a dedicated EDP consultant to work with, and that he was backed up by the rest of EDP who were happy to get involved whenever we liked, giving us access to a wider level of experience and expertise."***

### **Rooftop Human Resources Manager**

Following a training needs analysis, EDP delivered a wide range of training including a briefing to Directors, Risk Assessment Training, Scheme Manager Training, Induction Training, Fire Safety Training and Dealing with Conflict and Aggression.

## Support and expertise as needed!

EDP also provided proactive support on an on-going basis, such as helping Rooftop to develop their Asbestos Policy and training staff to carry out regular DSE workstation assessments.

In addition, as part of the new Health and Safety approach, EDP were instrumental in setting up and helping run a new Safety Committee.

Rooftop commented about working with EDP:

***"Yes, EDP were flexible and knowledgeable, but I would expect that from anyone. What makes EDP different is their commitment to providing a personal level of service. The whole team do all they can to make sure everything is in place and working and we have never felt like 'just another customer'!"***